



# Thank you for buying one of **Harlots & Angels** PDF downloadable patterns.



When you download the files they will some times show in preview mode in your web browser window. This happens more when using mobile devices and i-pads.

The browser is only showing the front page, usually this Front cover (Picture page), but you do have the whole file.

Don't panic! The whole file has downloaded if you can see the first page. You need to follow the instructions below. Any problems please email me on [sharonince2014@gmail.com](mailto:sharonince2014@gmail.com).

## **To get it to display correctly perform these simple steps:**

You must have a PDF reader on your PC. If you are not sure you have a pdf reader then go to this link:

<http://www.adobe.com/uk/products/reader.html>

1. You **MUST** save the file to your device. You can do this by using the menu on the browser page (this will open on the page itself and may be either top left or bottom right depending on browser). You may need to hover to display the menu. Click the save button, and save to your chosen location.

2. Once the file had downloaded open it from your chosen saved location.

3. When it opens in your PDF reader; the complete file including pattern and instructions will be showing.

Please note on very rare occasions your Computer may tell you the file is incomplete if this happens just

## **Email**

If emailing us with a problem. Please note that we are located in Europe, and in a different time zone to the USA. The East coast is 5 hours, and Pacific coast 8 hours behind European time.

We always try to respond to our emails as quickly as we can, but due to the time difference it may be the middle of the night for us.

I answer emails between 9am and 6pm Monday to Friday European time. (Not on weekends).

**We will always get back to you as soon as we can.**

[www.harlotsandangels.co.uk](http://www.harlotsandangels.co.uk)